

## Reporting and Self-Assessment Template

The following template sets out the reporting and self-assessment requirements for Signatories of the Principles for Responsible Banking (PRB). Your bank discloses which actions it has undertaken to implement the PRB by self-assessing its progress on each of the 6 Principles. This template is therefore structured in accordance with the 6 Principles that signatories have committed to.

Three Key Steps are critical to showing that your bank is fulfilling its commitments as a signatory of the PRB, i.e. Impact Analysis, Target Setting & Implementation and Assured Reporting/Accountability. The sections in the Reporting and Self-Assessment Template that relate to the 3 Key Steps also require a self-assessment summary to demonstrate the extent to which the bank has fulfilled the respective requirements of the Key Steps.

#### Accommodating different starting points

Your bank has an initial four-year period from signing to implement the 6 Principles including to bring its reporting fully in line with the requirements. Your bank may not be able to provide all information required in this template in the first report. You should build on your implementation progress annually. Feedback, support, capacity building, training and peer learning are available to all signatory banks to help them progress with both implementation and reporting.

## Timeline for reporting and assurance

Signatory banks need to report on their implementation of the Principles on an annual basis. The first PRB report has to be published within 18 months of signing the Principles, to give the bank some flexibility to align the PRB reporting with its reporting cycle. Publishing the first PRB report at any point earlier than 18 months after signing the Principles is therefore an option. After the first PRB reporting has been published, subsequent reports have to be published annually thereafter, i.e. within 12 months at the latest after the prior report<sup>1</sup>.



# Assurance

The last report within the initial 4 year implementation period (and subsequent reports thereafter) needs to be assured, which means that at least the third PRB report needs to be assured. Banks are encouraged to put the assurance process in place well before that and have earlier PRB reports already assured.

 $<sup>^{1}</sup>$  Early reporting is permitted, although sufficient time to show progress from one year to the other should be taken into account.



All items that relate to the three <u>Key Steps</u> require limited assurance by year four of signing the PRB, undertaken by an independent third party with relevant expertise in the field. These are:

- 2.1 Impact Analysis
- 2.2 Target Setting
- 2.3 Target Implementation and Monitoring
- 5.1 Governance Structure for Implementation of the Principles

An assurer provides limited assurance of your self-assessment in these listed areas. You can do this by including it in your existing assured reporting. Where third-party assurance is not feasible, an independent review may be conducted. Assurance requirements are described in more detail in the Guidance for Assurance providers: Providing limited assurance for reporting.

#### Purpose of the template

The purpose of this template is to assist signatories in disclosing their progress on implementing the PRB. The disclosed information is used by the UNEP FI Secretariat as the basis for the individual review of each bank's progress, as well as for reporting the collective progress made by the PRB Signatory Group. To measure collective progress in a consistent manner, some standardized questions to be completed by the banks are integrated into the template. The open questions give banks the flexibility to disclose the progress they make, considering the diverse business models and various contextual differences in which banks operate.

#### How to use this template

This template gives banks the chance to provide summaries of the annual progress made in implementing each Principle. It is designed for your bank to provide references/links to where in your existing reporting/public domains (websites) the required information can be found to support your answers. The aim is to keep any additional reporting burden to a minimum while ensuring transparency and accountability as set out in Principle 6. When referring to other documents, please specify the pages where the exact information appears.

The Reporting and Self-Assessment Template shall not be amended structurally and content-wise. The content and text of the template can be applied to corporate layout and designed accordingly, without omitting parts of the texts. The Reporting and Self-Assessment Template can be integrated into your bank's reports (annual report, sustainability report or relevant reporting formats) or can be published as a stand-alone document. It needs to be publicly available and will be listed on the UNEP FI Signatories page.

The reporting needs to be published in English. Information that is referenced to within the Reporting and Self-Assessment Template should also be available in English. Where that is not possible, it is recommended to include the summary of relevant information as text in the Template, so that all necessary information can be taken into account when the UNEP FI Secretariat reviews the bank's performance.





**Principle 1: Alignment** 

We will align our business strategy to be consistent with and contribute to individuals' needs and society's goals, as expressed in the Sustainable Development Goals, the Paris Climate Agreement and relevant national and

regional frameworks.

#### 1.1 Business model

Describe (high-level) your bank's business model, including the main customer segments served, types of products and services provided, the main sectors and types of activities across the main geographies in which your bank operates or provides products and services. Please also quantify the information by disclosing e.g. the distribution of your bank's portfolio (%) in terms of geographies, segments (i.e. by balance sheet and/or off-balance sheet) or by disclosing the number of customers and clients served.

Response

For the last 130 years, Banco de la Nación Argentina has contributed to the development of the productive sectors of the country, providing financial assistant to micro, small and medium-sized companies that develop agricultural, industrial, commercial, service and technological activities; it also enable foreign trade, especially stimulating exports of Argentinian goods, services and technology. To support them, it makes credit for investment and working capital available to companies that produce goods and services, also granting financing and guarantees for foreign trade activities. At the same time it assists individuals through personal and mortgage loans for housing and interrelated products. It has a wide national and international geographic coverage, through 758 service subsidiaries throughout the country, and with 10 operating subsidiaries abroad, added to its service channels and telephone and digital communication that generate greater accessibility and inclusion.

The portfolio composition of those who have active products as follows 87.17% are individuals, 0.99% companies (including the financial sector), 0.03% are public sector and 11.81% are judicial, punishments and joint owners. Regarding geographic distribution, 30.10% are from Buenos Aires, 14.50% from the City of Buenos Aires, and the rest from the interior of the country, reaching 22 provinces, being the ones with the highest percentage: Córdoba (8.00%), Santa Fe (7.30%), Mendoza (6.90%), Tucumán (3.60%) and Entre Ríos (3.00%) and the rest with an average participation of 1.53%.

Sustainability report (p. 8, 30)

## 1.2 Strategy alignment

Does your corporate strategy identify and reflect sustainability as strategic priority/ies for your
bank?
X Yes
□ No
Please describe how your bank has aligned and/or is planning to align its strategy to be consistent
with the Sustainable Development Goals (SDGs), the Paris Climate Agreement, and relevant
national and regional frameworks.



Does your bank also reference any of the following frameworks or sustain reporting requirements in its strategic priorities or policies to implement to UN Guiding Principles on Business and Human Rights  X International Labour Organization fundamental conventions  X UN Global Compact  UN Declaration on the Rights of Indigenous Peoples  Any applicable regulatory reporting requirements on environmental risclimate risk - please specify which ones:	hese? sk assessments, e.g. on
Response	Sustainability report (p. 21,23)
Banco Nación creates opportunities for building a sustainable future by fostering alliances with State agencies, civil society organizations, the private sector, and communities. For this reason, it promotes the 2030 Agenda and contributes to the fulfillment of the Sustainable Development Goals (SDG) with a Sustainability Policy that integrates environmental and social priorities in all business activities.	
In addition, it adheres to the best international sustainability practices and guidelines with a solid commitment to be a responsible bank, which carries out its activity transparently and ethically, generating value in the economy of people, companies and communities throughout the country.	
The Bank annually prepares an analysis of the contribution to the SDGs and the goals prioritized by the National Government, used as a monitoring framework for national indicators and adapting monitoring indicators to financial activity, to make public, through exhaustive analysis, the impact and contribution to the 2030 Agenda.	



# **Principle 2: Impact and Target Setting**

We will continuously increase our positive impacts while reducing the negative impacts on, and managing the risks to, people and environment resulting from our activities, products and services. To this end, we will set and publish targets where we can have the most significant impacts.

# 2.1 Impact Analysis (Key Step 1)



Show that your bank has performed an impact analysis of its portfolio/s to identify its most significant impact areas and determine priority areas for target-setting. The impact analysis shall be updated regularly<sup>2</sup> and fulfil the following requirements/elements (a-d)<sup>3</sup>:

**a) Scope:** What is the scope of your bank's impact analysis? Please describe which parts of the bank's core business areas, products/services across the main geographies that the bank operates in (as described under 1.1) have been considered in the impact analysis. Please also describe which areas have not yet been included, and why.

#### Response

During 2022, the Bank began its impact analysis, with a launch meeting with members of the areas involved and a first definition of the scope of the portfolios to be analysed, which will include Personal Banking and Business Banking.

- **b)** <u>Portfolio composition:</u> Has your bank considered the composition of its portfolio (in %) in the analysis? Please provide proportional composition your portfolio globally and per geographical scope
  - i) by sectors & industries<sup>4</sup> for business, corporate and investment banking portfolios (i.e. sector exposure or industry breakdown in %), and/or
  - ii) by products & services and by types of customers for consumer and retail banking portfolios.

If your bank has taken another approach to determine the bank's scale of exposure, please elaborate, to show how you have considered where the bank's core business/major activities lie in terms of industries or sectors.

#### Response

At the publication date of this Reporting and Self-Assessment Template, the Bank is evaluating the percentage of the portfolios to be analyzed in the 1st half of 2023.

c) <u>Context:</u> What are the main challenges and priorities related to sustainable development in the main countries/regions in which your bank and/or your clients operate?<sup>5</sup> Please describe how these have been considered, including what stakeholders you have engaged to help inform this element of the impact analysis.

This step aims to put your bank's portfolio impacts into the context of society's needs.

#### Response

The context analysis will be carried out in the 1st semester of 2023.

<sup>&</sup>lt;sup>2</sup> That means that where the initial impact analysis has been carried out in a previous period, the information should be updated accordingly, the scope expanded as well as the quality of the impact analysis improved over time.

 $<sup>^{3}</sup>$  Further guidance can be found in the  $\underline{\text{Interactive Guidance on impact analysis and target setting}}$  .

<sup>&</sup>lt;sup>4</sup> 'Key sectors' relative to different impact areas, i.e. those sectors whose positive and negative impacts are particularly strong, are particularly relevant here.

<sup>&</sup>lt;sup>5</sup> Global priorities might alternatively be considered for banks with highly diversified and international portfolios.



Based on these first 3 elements of an impact analysis, what positive and neg	-
your bank identified? Which (at least two) significant impact areas did you	prioritize to pursue
your target setting strategy (see 2.2) <sup>6</sup> ? Please disclose.  Response	
nesponse	
The impact analysis will be carried out in the 1st semester of 2023.	
<u>d)</u> For these (min. two prioritized impact areas): <u>Performance measurement</u>	: Has your bank
identified which sectors & industries as well as types of customers finance	ed or invested in are
causing the strongest actual positive or negative impacts? Please describe	•
the performance of these, using appropriate indicators related to signification apply to your bank's context.	ant impact areas that
In determining priority areas for target-setting among its areas of most significant should consider the bank's current performance levels, i.e. qualitative and indicators and/or proxies of the social, economic and environmental impabank's activities and provision of products and services. If you have identifinancial health&inclusion as your most significant impact areas, please all applicable indicators in the <a href="#">Annex</a> .  If your bank has taken another approach to assess the intensity of impact bank's activities and provision of products and services, please describe the services and provision of products and services.	d/or quantitative acts resulting from the fied climate and/or so refer to the
The outcome of this step will then also provide the baseline (incl. indicators) you a targets in two areas of most significant impact.	can use for setting
Response	
The identification of the sectors and industries affected by the impact of the Bank will be reported during the first half of 2023.	
Self-assessment summary:	
Which of the following components of impact analysis has your bank comidentify the areas in which your bank has its most significant (potential) primpacts? <sup>7</sup>	
- Scope: Yes □, In progress X, No □	
- Portfolio composition: Yes □, In progress X, No □	
- Context: Yes □, In progress X, No □	
- Performance measurement: Yes $\square$ , In progress X, No $\square$	
Which most significant impact areas have you identified for your bank, as impact analysis?	a result of the

<sup>&</sup>lt;sup>6</sup> To prioritize the areas of most significant impact, a qualitative overlay to the quantitative analysis as described in a), b) and c) will be important, e.g. through stakeholder engagement and further geographic contextualisation.

<sup>&</sup>lt;sup>7</sup> You can respond "Yes" to a question if you have completed one of the described steps, e.g. the initial impact analysis has been carried out, a pilot has been conducted.



Climate change mitigation, climate change adaptation, resource efficiency & circular economy, biodiversity, financial health & inclusion, human rights, gender equality, decent employment, water, pollution, other: please specify  How recent is the data used for and disclosed in the impact analysis?  □ Up to 6 months prior to publication X Up to 12 months prior to publication □ Up to 18 months prior to publication □ longer than 18 months prior to publication
Open text field to describe potential challenges, aspects not covered by the above etc.: (optional)
2.2 Target Setting (Key Step 2)
Show that your bank has set and published a minimum of two targets which address at least two different areas of most significant impact that you identified in your impact analysis.
The targets <sup>8</sup> have to be Specific, Measurable (qualitative or quantitative), Achievable, Relevant and Time-bound (SMART). Please disclose the following elements of target setting (a-d), for each target separately:
a) Alignment: which international, regional or national policy frameworks to align your bank's portfolio with <sup>9</sup> have you identified as relevant? Show that the selected indicators and targets are linked to and drive alignment with and greater contribution to appropriate Sustainable Development Goals, the goals of the Paris Agreement, and other relevant international, national or regional frameworks.
You can build upon the context items under 2.1.
Response  Banco Nación's challenge is to establish the baseline from the impact analysis during the 1st semester of 2023.
b) Baseline: Have you determined a baseline for selected indicators and assessed the current level of alignment? Please disclose the indicators used as well as the year of the baseline.
You can build upon the performance measurement undertaken in 2.1 to determine the baseline for your target.
A package of indicators has been developed for climate change mitigation and financial health & inclusion to guide and support banks in their target setting and implementation journey. The overview of indicators can be found in the <u>Annex</u> of this template.
If your bank has prioritized climate mitigation and/or financial health & inclusion as (one of) your most significant impact areas, it is strongly recommended to report on the indicators in

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<sup>&</sup>lt;sup>8</sup> Operational targets (relating to for example water consumption in office buildings, gender equality on the bank's management board or business-trip related greenhouse gas emissions) are not in scope of the PRB.

<sup>&</sup>lt;sup>9</sup> Your bank should consider the main challenges and priorities in terms of sustainable development in your main country/ies of operation for the purpose of setting targets. These can be found in National Development Plans and strategies, international goals such as the SDGs or the Paris Climate Agreement, and regional frameworks. Aligning means there should be a clear link between the bank's targets and these frameworks and priorities, therefore showing how the target supports and drives contributions to the national and global goals.



Response  Banco Nación has the challenge of establishing on the impact analysis during the 1st semester d) Action plan: which actions including mileston Please describe.  Please also show that your bank has analyse impacts of the set targets within the impact out relevant actions to avoid, mitigate, or confidence in the set targets within the impact of the set targets within the	
Impact area Indicator code Response  Financial health & inclusion  Response  Banco Nación has the challenge of establishing based on the impact analysis during the 1st sericity SMART targets (incl. key performance indicating first and your second area of most significar impact areas, if in place). Which KPIs are you target? Please disclose.  Response  Banco Nación has the challenge of establishing on the impact analysis during the 1st semester dl) Action plan: which actions including milestor Please describe.  Please also show that your bank has analyse impacts of the set targets within the impact out relevant actions to avoid, mitigate, or concepts analysis during the 1st semester of 2023.	
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analysis during the 1st semester of 2023.	
	on plan based on the impact
Self-assessment summary	

 $<sup>^{10}</sup>$  Key Performance Indicators are chosen indicators by the bank for the purpose of monitoring progress towards targets.



_	components of target se urrently in a process of as	_	PRB requirements has your
	first area of most	second area of	(If you are setting targets
	significant impact:	most significant	in more impact areas)
	(please name it)	impact: (please	your third (and
		name it)	subsequent) area(s) of
			impact: (please name it)
Alignment	□ Yes	□ Yes	□ Yes
	☐ In progress	☐ In progress	☐ In progress
	□ No	□ No	□ No
Baseline	□ Yes	□ Yes	☐ Yes
	☐ In progress	☐ In progress	☐ In progress
	□ No	□ No	□ No
SMART targets	□ Yes	☐ Yes	☐ Yes
	☐ In progress	☐ In progress	☐ In progress
	□ No	□ No	□ No
Action plan	□ Yes	☐ Yes	□ Yes
	☐ In progress	☐ In progress	☐ In progress
	□ No	□ No	□ No
2.3 Target implementa	ition and monitoring (Ke	y Step 2)	
For each target separately:  Show that your bank has implemented the actions it had previously defined to meet the set target.			
Report on your bank's progress since the last report towards achieving each of the set targets and the impact your progress resulted in, using the indicators and KPIs to monitor progress you have defined under 2.2.			
Or, in case of changes to implementation plans (relevant for 2 <sup>nd</sup> and subsequent reports only): describe the potential changes (changes to priority impact areas, changes to indicators, acceleration/review of targets, introduction of new milestones or revisions of action plans) and explain why those changes have become necessary.			
Response	-	•	
Banco Nación has the	challenge of establishin	ig its strategic obje	ctives
based on the impact ar	nalysis during the 1st sen	nester of 2023.	
,	3: Clients and Customers		tomers to encourage



We will work responsibly with our clients and our customers to encourage sustainable practices and enable economic activities that create shared prosperity for current and future generations.

# 3.1 Client engagement



Does your bank have a policy or engagement process with clients and customers <sup>11</sup> in place to encourage sustainable practices?  X Yes	
<ul> <li>□ In progress</li> <li>□ No</li> <li>Does your bank have a policy for sectors in which you have identified the high negative impacts?</li> </ul>	hest (potential)
☐ Yes X In progress ☐ No	
Describe how your bank has worked with and/or is planning to work with its customers to encourage sustainable practices and enable sustainable econ should include information on relevant policies, actions planned/implement clients' transition, selected indicators on client engagement and, where possible achieved.	nomic activities <sup>12</sup> ). It named to support possible, the impacts
This should be based on and in line with the impact analysis, target-setting and ac by the bank (see P2).	tion plans put in place
Response  Banco Nación began a process whose medium-term objective is to incorporate sustainability policies, processes, practices and standards in the financing of activities and in investments, as well as within the entity; and finance projects and market proposals that contribute to achieving balanced and permanent growth, which generate direct and indirect support for the SDG framework. In particular, it promotes the transition towards a low-carbon economy and mitigating the effects of climate change, through energy efficiency measures and limiting greenhouse gas (GHG) emissions from the main polluting sectors of the industry. For this, the Bank has a specific area that coordinates the issuance of its own debt and that of third parties, in order to accompany sustainable economic development, in accordance with the demands that the actual productive system requires, intervening in the analysis and development of proposals regarding Sustainable Finance.	Sustainability report (p. 24)
3.2 Business opportunities  Describe what strategic business opportunities in relation to the increase of reduction of negative impacts your bank has identified and/or how you had the reporting period. Provide information on existing products and service sustainable products developed in terms of value (USD or local currency) a portfolio, and which SDGs or impact areas you are striving to make a positing green mortgages – climate, social bonds – financial inclusion, etc.).	ve worked on these in s , information on nd/or as a % of your
Response	

<sup>&</sup>lt;sup>11</sup> A client engagement process is a process of supporting clients towards transitioning their business models in line with sustainability goals by strategically accompanying them through a variety of customer relationship channels.

<sup>&</sup>lt;sup>12</sup> Sustainable economic activities promote the transition to a low-carbon, more resource-efficient and sustainable economy.



Although Banco Nación is in the process of analysing impacts according to the tools provided by UNEP FI, it already has products and services related to sustainable finance for the promotion of the SDGs.

Principle 4: Stakeholders We will proactively and responsibly consult, engage and part stakeholders to achieve society's goals.	ner with relevant	
4.1 Stakeholder identification and consultation		
Does your bank have a process to identify and regularly consult, engage, collewith stakeholders (or stakeholder groups <sup>13</sup> ) you have identified as relevant is impact analysis and target setting process?	•	
☐ Yes		
X In progress		
□No		
Please describe which stakeholders (or groups/types of stakeholders) you have identified,		
consulted, engaged, collaborated or partnered with for the purpose of imple	_	
Principles and improving your bank's impacts. This should include a high-lev		
your bank has identified relevant stakeholders, what issues were addressed	/results achieved and	
how they fed into the action planning process.		
Response	Sustainability report	
The Bank has a constant dialogue with its main stakeholders, creating a	(p. 28)	
transparent and trustworthy relationship. They are consulted during the		
materiality analysis process to define the Bank's materiality matrix,		
prioritizing the relevant issues considered to be presented in the Bank's		
Sustainability Report and to be managed as part of the Sustainability		
sastamasmit, heport and to be managed as part of the sustamasmity	l .	

	Principle 5: Governance & Culture We will implement our commitment to these Principles through effective governance and a culture of responsible banking
5.1 Governar	nce Structure for Implementation of the Principles
Does your bar	nk have a governance system in place that incorporates the PRB?
X Yes	
☐ In progres	S
□ No	

Strategy.

<sup>&</sup>lt;sup>13</sup> Such as regulators, investors, governments, suppliers, customers and clients, academia, civil society institutions, communities, representatives of indigenous population and non-profit organizations



Please describe the relevant governance structures, policies and procedures your bank has in place/is planning to put in place to manage significant positive and negative (potential) impacts and support the effective implementation of the Principles. This includes information about

- which committee has responsibility over the sustainability strategy as well as targets approval and monitoring (including information about the highest level of governance the PRB is subjected to),
- details about the chair of the committee and the process and frequency for the board having oversight of PRB implementation (including remedial action in the event of targets or milestones not being achieved or unexpected negative impacts being detected), as well as
- remuneration practices linked to sustainability targets.

#### Response

The Bank committed to the effective implementation of the project "PNUD ARG20/003, Modernization of the Bank of the Argentine Nation: Integrity and Efficiency at the service of Human Development"; with the purpose of develop a comprehensive process of institutional strengthening and technological modernization. As first activity of the project in line with a sustainable future, the highest authority of the Bank signed a commitment with UNEP FI for the implementation of the Principles of Responsible Banking (PBR) in September 2020. The Sustainability Committee is in charge of monitoring the progress of the UNDP ARG20/003 project and the implementation of the PBRs. In addition, the Bank has a specific area, called Investment Banking, whose mission is to coordinate the activities related to the issuance of its own debt and that of third parties, in order to accompany sustainable economic development, following the demands that the modern productive system requires.

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### 5.2 Promoting a culture of responsible banking:

Describe the initiatives and measures of your bank to foster a culture of responsible banking among its employees (e.g., capacity building, e-learning, sustainability trainings for client-facing roles, inclusion in remuneration structures and performance management and leadership communication, amongst others).

#### Response

The Bank has the Instituto de Capacitación Malvinas Argentinas, which accompanies professional development through permanent training, strengthening the labor skills required for each function, professionalizing management and contributing to the growth of the deal. In 2021, it launched the annual Training Plan with the objective of planning and systematizing the organizational learning process to contribute to the growth and strengthening of human capital, the main and most valuable component of the organization. Specifically, it has an induction course that includes a module on sustainability, leadership program, career plan, gender and diversity training with a focus on human rights, customer service training with a gender perspective and inclusion, among others. Besides, the Bank created the Financial Literacy Teachers network through which agents from various branches in the country are trained with the aim of

Sustainability report (p. 90)



disseminating and promoting financial education throughout the national territory. Finally, within the framework of compliance with Principle No. 2, a	
workshop was held by external consultants on the implementation of the	
impact analysis tool provided by UNEP FI. Diverse areas of the Bank that will	
be in charge of assessing the information to define the sectors of impact	
participated in the workshop, and in an articulated way, work to achieve the	
objectives to be identified.	
5.3 Policies and due diligence processes	
Does your bank have policies in place that address environmental and social portfolio? <sup>14</sup> Please describe.	ıl risks within your
Please describe what due diligence processes your banks has installed to id environmental and social risks associated with your portfolio. This can inclidentification of significant/salient risks, environmental and social risks mit of action plans, monitoring and reporting on risks and any existing grievanas the governance structures you have in place to oversee these risks.	ude aspects such as tigation and definition ce mechanism, as well
Response	Sustainability report
The analysis parameters used in the economic, financial and technical feasibility analysis of the projects to be financed by the Bank are aligned with compliance with the SDGs, although there is still no specific structure and regulations of global scope in the Institution. The Project Evaluation area intervention is defined based on a concession loan amount (more than \$210 MM). Loans for lower amounts are technically analysed by engineers, appraisers and financially by local analysts.  The Bank is working on the implementation of a system to address non-financial risks and impacts, but with potential costs for both society, the client and the entity. It is planned to present it to the Board of Directors for its approval, during the 1st semester of 2023.	
Self-assessment summary	
Does the CEO or other C-suite officers have regular oversight over the imperinciples through the bank's governance system?  X Yes  No	
Does the governance system entail structures to oversee PRB implemental analysis and target setting, actions to achieve these targets and processes the event targets/milestones are not achieved or unexpected neg. impact X Yes  No	of remedial action in
Does your bank have measures in place to promote a culture of sustainab (as described in 5.2)?	lity among employees

X Yes

<sup>&</sup>lt;sup>14</sup> Applicable examples of types of policies are: exclusion policies for certain sectors/activities; zero-deforestation policies; zero-tolerance policies; gender-related policies; social due diligence policies; stakeholder engagement policies; whistle-blower policies etc., or any applicable national guidelines related to social risks.



☐ In progress ☐ No	
Principle 6: Transparency & Accountability We will periodically review our individual and collective implen Principles and be transparent about and accountable for our poimpacts and our contribution to society's goals.	
<b>6.1 Assurance</b> Has this publicly disclosed information on your PRB commitments been assured	l hu an indanandant
assurer?	ру ин таерепает
□ Yes	
☐ Partially	
X No	
If applicable, please include the link or description of the assurance statement.	
Response	
6.2 Reporting on other frameworks	
Does your bank disclose sustainability information in any of the listed below sta frameworks?	andards and
X GRI □ SASB	
□ CDP	
☐ IFRS Sustainability Disclosure Standards (to be published)	
□ TCFD	
X Other: Communication on Progress - Global Compact	
Response	
6.3 Outlook	
What are the next steps your bank will undertake in next 12 month-reporting p on impact analysis <sup>15</sup> , target setting <sup>16</sup> and governance structure for implementing describe briefly.	
Response	
Banco Nación's challenge is to establish its strategic objectives and goals based on the impact analysis during the 1st semester of 2023 and communicate them in the next 2022 Sustainability Report.	

<sup>&</sup>lt;sup>15</sup> For example outlining plans for increasing the scope by including areas that have not yet been covered, or planned steps in terms of portfolio composition, context and performance measurement

<sup>&</sup>lt;sup>16</sup> For example outlining plans for baseline measurement, developing targets for (more) impact areas, setting interim targets, developing action plans etc.



6.4 Challenges
Here is a short section to find out about challenges your bank is possibly facing regarding the implementation of the Principles for Responsible Banking. Your feedback will be helpful to contextualise the collective progress of PRB signatory banks.
What challenges have you prioritized to address when implementing the Principles for Responsible
Banking? Please choose what you consider the top three challenges your bank has prioritized to address in the last 12 months.
☐ Embedding PRB oversight into governance
$\square$ Gaining or maintaining momentum in the bank
$\square$ Getting started: where to start and what to focus on in the beginning
☐ Conducting an impact analysis
X Assessing negative environmental and social impacts
☐ Choosing the right performance measurement methodology/ies
X Setting targets
☐ Customer engagement
☐ Stakeholder engagement
☐ Data availability
X Data quality
☐ Access to resources
☐ Reporting
☐ Assurance
☐ Prioritizing actions internally
☐ Other:

If desired, you can elaborate on challenges and how you are tackling these:

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## **Annex**

The set of indicators has been developed using a Theory of Change approach considering the relationship between inputs, activities, outputs, short and long term outcomes in order to achieve impact. The Theory of Change for climate mitigation can be found here, the one for financial health & inclusion here. The Theory of Change approach allows to identify metrics and set targets which align with a bank's maturity.<sup>17</sup> The indicators are all connected to a bank's impact and can be considered as necessary steps towards measuring impact. It is not expected that a bank is able to report on all indicators from the beginning, which is why a set of indicators for different levels on a bank's implementation journey is provided.<sup>18</sup>

Impact area	1. Action indicators			2. Output indicators			3. Outcome indicators			4. Impact		
	Code	Indicator	Response options & metrics	Code	Indicator	Response options & metrics	Code	Indicator	Response options & metrics	Code	Indicator	Response options & metrics
A. Climate change mitigation	A.1.1	Climate strategy: Does your bank have a climate strategy in place?	Yes / In progress / No	A.2.1	Client engagement process: Is your bank in an engagement process with clients regarding their strategy towards a	Yes / Setting it up / No;  If yes:  Please specify for which clients (types of clients,	A.3.1	Reduction of GHG emissions: how much have the GHG emissions financed been reduced?	% over time; baseline and tracking GHG emissions in kg of CO <sub>2</sub> e (or applicable metrics) <sup>19</sup>	A.4.1	Portfolio alignment: How much of your bank's portfolio is aligned with Paris (depending on the target set [A.1.2] either	% of sector, and/or % of portfolio

<sup>&</sup>lt;sup>17</sup> It is not required from banks to work with the Theory of Change concept internally. In fact, the Theory of Change has been used to structure the requirements of setting SMART targets using relevant indicators.

<sup>&</sup>lt;sup>18</sup> Over time, indicators for more impact areas will be developed.

<sup>&</sup>lt;sup>19</sup> If possible and/or necessary, please contextualize the progress: Greenhouse gas emissions might even increase initially because the scope of measurements is extended and financed emissions from a growing proportion of the portfolio are measured, emission factors are updated etc. Emission reductions made by the clients should over time lead to a decrease in GHG emissions financed.

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				low(er)-carbon business model?	sectors, geography etc.)		or le Banking		1.5 or 2 degrees)?	
A	Paris alignment target: Has your bank set a long- term portfolio- wide Paris- alignment target? To become net zero by when?	Yes / In progress / No;  If yes: - please specify: to become net zero by when? - Emissions baseline / base year: What is the emissions baseline / base year for your target? - Climate scenario used: What climate scenario(s) aligned with the Paris climate goals has your bank used?	A.2.2	Proportion of financed emissions covered by a decarbonization target: What proportion of your bank's financed emissions is covered by a decarbonization target, i.e. stem from clients with a transition plan in place?	(denominator: financed emissions in scope of the target set)	A.3.2	Financial volume of green assets/low- carbon technologies: How much does your bank lend to/invest in green assets / loans and low- carbon activities and technologies?	bln/mn USD or local currency, and/or % of portfolio; please specify the definition of green assets and low-carbon technologies used		
A	Policy and process for client relationships: has your bank put in place rules and processes for client relationships (both new clients and existing clients), to work together towards	Yes / In progress / No	A.2.3	Absolute emissions: What are your absolute emissions (financed emissions = scope 3, category 15) in your lending and/or	Total GHG emissions or CO <sub>2</sub> e	A.3.3	Financial volume lent to / invested in carbon intensive sectors and activities and transition finance: How much does your bank lend to /	bln/mn USD or local currency, and/or % of portfolio		



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A.1.4	Has your bank analyzed (parts of) its lending and/or investment	Yes / In progress / No; If yes:	A.2.4	investment portfolio?  Sector-specific emission intensity (per clients' physical outputs or per	Please specify which sector (depending on the sector and/or chosen		invest in carbon- intensive sectors and activities <sup>20</sup> ? How much does your bank invest in transition finance <sup>21</sup> ?		
	of financed emissions (Scope 3, category 15); technology mix or carbon-intensive sectors in the portfolio?	please specify which parts of the lending and investment portfolio you have analyzed		financial performance): What is the emission intensity within the relevant sector?	metric): kg of CO <sub>2</sub> e/kWh, CO <sub>2</sub> e / m2; kg of CO <sub>2</sub> e/USD invested, or kg of CO <sub>2</sub> e/revenue or profit				
A.1.5	opportunities and financial products: Has your bank developed financial products tailored to support clients' and	Yes / In progress / No; Please specify which ones, and what financial volume and/or % of the portfolio they account for							

<sup>&</sup>lt;sup>20</sup> A list of carbon-intensive sectors can be found in the <u>Guidelines for Climate Target Setting</u>.

<sup>&</sup>lt;sup>21</sup> Transition finance is defined as financing the transition towards a low-carbon future in alignment with the Paris climate goals. It entails any form of financial support for non-pure play green activities to become greener and reduce emissions.

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		securitisations etc.)?										
B. Financial health	B.1.1	# of products and services in the portfolio with a focus on financial health and inclusion	How much of the product and service portfolio has a focus on financial health/inclusion increase. This covers products with yields that protect from inflation, products and services embedded with nudges to simplify decision making, etc.	B.2.1	% of active customers using the online/mobile banking platform/tools	By active we mean at least one access/usage per month. Measure recurrent usage of digital services beyond the effective access of the channels. Used also as a proxy to measure if there are digital skills or not.	B.3.1	% of customers transferring money into a savings, deposit and/or investment account, at least once a quarter	Transferring money into a savings, deposit and/or investment account at least once a quarter. Disaggregate by type of product, tenure, liquidity, and prioritized groups	B.4.1	% of customers for which spending exceeded 90% of inflows for more than 6 months last year	Percentage. Customers that spend more than 90% their income every month are not being able to have large savings that will allow them to increase emergency funds or achieve future goals. A healthy measure is that outflows never exceed more than 90% of inflows. Transactional based
				B.2.2	% of individuals supported with dedicated and effective financial and/or	Number of users, customers and non customers AS WELL AS EMPLOYEES, of	B.3.2	% of customers using overdraft regularly	Percentage per year and disaggregated data per vulnerable group.	B.4.2	% of customers that feel confident about their financial situation in the	Percentage. One way to evaluate financial confidence is checking if the customer feels

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	digital education programs	financial and/or digital skills-building programs offered by the bank. Should be disaggregated by captive and non-captive users. Captive being those that can be deanonymized and non-captive being those that can't. Dedicated means that are specially created for a group of individuals. Effective means that its results have been evaluated periodically to yield the desired outcome of stronger financial skills	Principles f Responsib	e Banking	Overdraft can be used to handle unexpected emergencies but more than 80% in a quarter (72 out of 90 days) denote regularity and a precursor to lower financial health		next 12 months	confident about their financial situation in the upcoming year. Survey based.
			B.3.3	% of customers experiencing 8 or more payment declines in the last 12 months	Percentage of customers experiencing 8 or more payment declines in the last 12 months. Applies to both credit and debit products when using for	B.4.3	% of customers that would struggle to handle a major unexpected expense by raising emergency funds or cover with insurance	Percentage. Survey based using the question: "If a major unexpected expense arises, how can you cover it right now?" and give the multichoice

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			Principles f Responsib	or e Banking	payments, not for withdrawals.			option of insurance, emergency funds, loan, credit card, etc.
			B.3.4	% of customers who use the bank's services to create a financial action plan	Percentage. Either digital or in person, are the customers using the banks services to set up an action plan to improve their financial health?	B.4.4	% of customers with sufficient liquid financial assets to cover a three-month reduction/loss in income	Percentage. Objectively measures if there's financial resilience or not using transactional data to check if the customer is preapproved for a loan, has available balance in credit card or can activate overdraft, or has savings/investme nts. Special attention must be put to financially vulnerable customers who may not have access to some of these liquid assets.
			B.3.5	% of individuals with OECD Financial Literacy levels higher than minimum targets	Percentage of individuals that score higher than the OECD targets (Knowledge 5/7. behaviors 7/9, attitudes 3/5).	B.4.5	% of customers with products connected to long-term saving and investment plans	Percentage. Track future planning amongst customers. The higher the number of these investment accounts and the

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							Principles f Responsib	or e Banking	Should be measured in customers and non-customers. Specially those that receive any type of financial skills-building programs by the bank or third parties			volume, the better for the financial health of customers
C. Financial Inclusion	C.1.1 *	# of products and services in the portfolio with a focus on financial health and inclusion	How much of the product and service portfolio has a focus on financial health/inclusion increase. This covers products with yields that protect from inflation, products and services embedded with nudges to simplify decision making, etc.	C.2.1	% of clients with effective access to a basic banking product	% of clients with effective access to a basic banking product. By effective we mean that beyond first access, there's usage afterwards. Basic banking products vary by bank. Good examples are: checking accounts, payment accounts, credit cards, saving accounts, deposit accounts, emoney accounts, etc. (see annex for list of products)	C.3.1	% of vulnerable customers supported with dedicated customer journey/advisor y services	Percentage of prioritized customers supported with dedicated customer journey/advisor y services. Measure the access and usage of advisory services and other tools available to help improve the conditions of customers towards further access to financial products and services as well as better financial decisions	C.4.1	% of customers with 2 or more active financial products, from different categories, with the bank	% of customers with 2 or more active financial products, from different categories, with the bank. By active we mean there's at least one usage per month. By category we mean credit/debt, savings/deposit/p ayment, insurance, investment, etc. Indicator should be disaggregated by group and by product/service used

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B.3.2	% of individuals	number of	B.4.5		Percentage of		
	supported with	users,	Responsib	with OECD	individuals that		
	dedicated and	customers and		Financial	score higher		
	effective	non customers		Literacy levels	than the OECD		
	financial and/or	AS WELL AS		higher than	targets		
	digital education	EMPLOYEES, of		minimum	(Knowledge 5/7.		
	programs	financial and/or		targets	behaviors 7/9,		
		digital skills-			attitudes 3/5).		
		building			Should be		
		programs			measured in		
		offered by the			customers and		
		bank. Should be			non-customers.		
		disaggregated			Specially those		
		by captive and			that receive any		
		non-captive			type of financial		
		users. Captive			skills-building		
		being those that			programs by the		
		can be			bank or third		
		deanonymized			parties		
		and non-captive			Par 1.00		
		being those that					
		can't. Dedicated					
		means that are					
		specially created					
		for a group of					
		individuals.					
		Effective means					
		that it's results					
		have been					
		evaluated					
		periodically to					
		yield the desired					
		outcome of					
		stronger					
		financial skills					
C.3.2	% of new	% of new	B.4.1	% of customers	Transferring		
5.5.2	customers from	customers from	2	transferring	money into a		
	prioritized	prioritized		money into a	savings, deposit		
	groups	groups. New to		savings, deposit	and/or		
	groups	the bank.		and/or	investment		
		the balk.		anu/01	mvestinent		

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	Disaggregate also by previously unbanked.	Principles to investment account, at least once a quarter	Disaggregate by type of product, tenure, liquidity, and prioritized groups
		B.3.1 % of active customers using the online/mobile banking platform/tools	By active we mean at least one access/usage per month.  Measure recurrent usage of digital services beyond the effective access of the channels. Used also as a proxy to measure if there are digital skills or not.